

1. What if I have used a recalled formula and child shows signs of illness, such as fever, poor feeding, crying, or very low energy? Call your child's health care provider and seek medical care right away.
2. How do I know if my infant formula is recalled? Please check Abbott website here [www.similacrecall.com](http://www.similacrecall.com) and select *Check Lot Number* to enter Lot Number.
3. What if I have recalled infant formula? Do not use recalled infant formula. Return any recalled Similac infant formula to the store where it was bought for an exchange, substitute product, store credit, or a cash refund.
4. Are WIC authorized stores allowed to exchange or refund my purchase of recalled infant formula? Yes, all WIC authorized stores received notification from TN WIC on 2/22/2022 to allow all WIC customers the option to exchange the recalled infant formula and/or receive a substitute infant formula, store credit, or a cash refund. Based on infant formula availability, the store may have limited options.
5. What if the store does not have an infant formula alternative to Alimentum or Elecare infant formula? Please ask your local Health Care Provider for a new Therapeutic Formula Request and return it completed to your local WIC clinic. Then, contact your local WIC clinic to make sure they received the completed Therapeutic Request and they will work with you to reissue a substitute.
6. Can TN WIC issue an alternate brand, type, or form of infant formula? Yes, TN WIC is allowing the below temporary formula substitutions through March 31, 2022.

## TN WIC Temporary Formula Substitutions- Abbott Recall 2022

\*Temporary Formula Substitutions will expire March 31, 2022

| Current Formula:             | Substitutions:                             | UPC:         |
|------------------------------|--|--------------|
| <b>Similac Advance</b>       | Enfamil infant 12.5 oz powder              | 300871365421 |
|                              | Gerber GoodStart Gentle 12.7 oz powder     | 050000216673 |
|                              | Gerber GoodStart Gentle Pro infant 20 oz   | 050000265879 |
|                              | Parent's Choice Advantage 12.4 oz powder   | 078742058573 |
|                              | Parent's Choice infant 12.5 oz powder      | 078742016610 |
|                              |  |              |
| <b>Similac for Spit Up</b>   | Enfamil AR 12.9 oz powder                  | 300870201423 |
|                              | Enfamil AR 19.5 oz powder                  | 300870201652 |
|                              |  |              |
| <b>Similac Total Comfort</b> | Enfamil Reguline 12.4 oz powder            | 300875111321 |
|                              | Enfamil Reguline 19.5 oz                   | 300875111574 |
|                              | Enfamil Gentlease 12.4 oz powder           | 300875100691 |
|                              | Enfamil Gentlease 19.9 oz powder           | 300875119785 |
|                              | Gerber Good Start SoothePro 12.4 oz powder | 050000624003 |
|                              | Gerber Good Start SoothePro 19.4 oz        | 050000487226 |
|                              | Enfamil Enspire Gentlease 19.5 oz          | 300875121191 |
|                              | Parent's Choice Gentle 12 oz powder        | 078742012650 |
|                              |  |              |
|                              |  |              |
| <b>Similac Sensitive</b>     | Enfamil Sensitive NeuroPro 19.5 oz powder  | 300875124529 |
|                              | Parent's Choice sensitivity 12 oz powder   | 078742032542 |

**\*Note:** At this time Therapeutic Formulas are not allowed to be substituted without updated medical documentation from the Health Care Provider.

|                  |   |               |
|------------------|---|---------------|
| <b>Elecare</b>   | PurAmino powder 14.1 oz                       | 300875104804  |
|                  | Neocate powder 14.1 oz                        | 749735025956  |
|                  | Alfamino powder 14.1 oz                       | 7613034788214 |
|                  |   |               |
|                  |   |               |
| <b>Alimentum</b> | Parents Choice hypoallergenic formula 12.6 oz | 681131222518  |
|                  | Parents Choice hypoallergenic formula 19,8 oz | 681131346795  |
|                  |   |               |